



<http://www.good4healthcare.com>

## What is the Blueteq system?

The Blueteq system evolved from a Shared Patient Care System (SPCS) developed for a Surrey Primary Care Group (PCG). It was produced to manage the "GP With Special Interests" (GPwSPIs) clinics in ENT and upper limb orthopaedics/rheumatology. This system has gone from strength to strength as GPwSPI services have grown and the Primary Care Trust (PCT) that followed, focused on cost savings by moving more clinical activity from secondary to primary care. This trend has continued into the new environment of Practice Based Commissioning and Alternative Provider Medical Services.

## The main features:

Blueteq is a web-enabled, secure system that allows the sharing of patient care information across multiple sites. It is built on industry standard Microsoft SQL server with excellent input and export features. Our clients' systems are either located in NHS IT departments or our own secure datacentre in Fareham, Hampshire. It is the only system that currently supports PBC and APMS. One of the key benefits is that it is tailored to suit the specific needs of the client. The three main areas are clinical, administrative and reporting. GP systems are based on the "registered patient" and do not adapt themselves readily to accepting referrals and producing activity data based on a referral pathway. They are also not easily and cost-effectively support the notion of the patient's record being available to a variety of users at different locations. Hospital systems (PAS) are based on episodes of care but are very costly. good4healthcare is aware that this has left a gap in the patient record and has been developing a configurable application for 7 years that is now ideally suited for these new environments.

## Key benefits:

- ▶ Blueteq system is the only clinical system to support PBC and APMS.
- ▶ Available through the Internet to multiple sites.
- ▶ Web based means that installation and upgrades are easy to achieve.
- ▶ Only needs a standard Internet connection. The service is not dependent upon special N3/NHS connections.
- ▶ Flexible and configurable to suit the clients individual clinical, administrative and reporting processes.
- ▶ Entirely secure—web based system based on 128bit encryption (SSL) and using our servers housed in secure premises.
- ▶ Backups managed or monitored as part of the service depending on the Service Level Agreement.
- ▶ Patients can be tracked through multiple appointments with multiple clinicians.
- ▶ A sophisticated appointment system is included.
- ▶ Automated letter generation with ability to e-mail or fax communication to patients, GPs or any other parties in the process.
- ▶ Features a remote triaging system. Clinicians can view referral letters from any standard Windows/Mac PC with an internet connection.
- ▶ Can be protocol driven and linked to clinical pathways if required.
- ▶ Allows Practice Based Commissioning and Alternative Provider Medical Services to develop profitable services.
- ▶ Flexible reporting

## Key benefits of hosting with Blueteq

- ▶ Safe (128 bit (SSL) encryption) web-based system located on our own secure servers.
- ▶ Minimal server down time (<0.3% of time based on our own server monthly statistics).
- ▶ Backups managed or monitored as part of the service depending on the Service Level Agreement.

## Some of our existing customers:

- ▶ Surrey PCT—Guildford & Waverley locality GPwSPs services. Musculoskeletal, Ear Nose & Throat, Dermatology, Dental Surgical, Leg Ulcer, Royal Surrey County Hospital outreach clinics
- ▶ North Hampshire—Blackwater Valley & Harts locality. Musculoskeletal, Ear Nose & Throat, Ophthalmology, Cardiology, Cardiac Monitoring and Minor Surgery
- ▶ Surrey-Wide Mental Health Services database
- ▶ Epsom Medical Limited—Patient administration system for the UK's largest and most successful APMS
- ▶ South Staffordshire PCT—Two musculoskeletal services, Diabetes, Physiotherapy and Ophthalmology
- ▶ Surrey PCT Woking locality—Ophthalmology, Orthopaedics and Gynaecology
- ▶ South Hampshire, Hythe—Medical management service and physiotherapy across 8 sites

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